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## 1. PRECAUTIONS AND SAFETY MEASURES

The instrument has been designed in compliance with directive IEC/EN61010-1 relevant to electronic measuring instruments. Before and while carrying out measurements, observe the following indications and read all notes preceded by the symbol  $\triangle$  with the utmost attention.

- Do not carry out any voltage or current measurement in humid environments
- Do not carry out any measurements in case gas, explosive materials or flammables are present, or in dusty environments
- Avoid any contact with the circuit being measured if no measurements are being carried out.
- Avoid contact with exposed metal parts, with unused measuring probes, etc.
- Do not carry out any measurement in case you find anomalies in the instrument such as deformation, breaks, absence of display on the screen, etc.
- Pay special attention when measuring voltages higher than 25V in special environments and 50V in normal environments, since a risk of electrical shock exists.

In this manual, and on the instrument, the following symbols are used:



Warning: observe the instructions given in this manual; improper use could damage the instrument or its components.



High voltage danger: electrical shock hazard.



Double insulation



DC voltage



Connection to earth

## 1.1. PRELIMINARY INSTRUCTIONS

- The instrument has been designed to be used in the environmental conditions specified in § 10.3. The presence of significantly different environmental conditions can compromise the safety of the instrument and the operator. In any case, before using, wait until the conditions inside the instrument are comparable to the conditions of the environment in which it is operating.
- The instrument may be used for measuring VOLTAGE in CAT III 1500VDC and CAT III 1000VAC with a maximum voltage of 1500VDC and 1000VAC between inputs. Do not use on circuits exceeding the limit values specified in § 10.1
- We recommend following the normal safety rules devised to protect the user against dangerous currents and the instrument against incorrect use.
- Only the accessories provided together with the instrument will guarantee safety standards. They must be in good conditions and replaced with identical models, when necessary.
- Make sure that batteries are correctly installed.
- Before connecting the measuring cables to the circuit being measured, check that the desired function has been selected.



## 1.2. DURING USE

Please carefully read the following recommendations and instructions:

## CAUTION

• Failure to comply with the caution notes and/or instructions may damage the instrument and/or its components, or be a source of danger for the operator.



The symbol ", indicates a full charge level of the internal batteries.

When battery charge decreases to a minimum level, the symbol " appears on the display. In this case, stop testing and replace the batteries according to the indications given in § 9.2. 9.2

• The instrument is capable of keeping data stored even without batteries.

## 1.3. AFTER USE

When measurements are complete, switch off the instrument by pressing and holding the **ON/OFF** key for some seconds. If the instrument is not to be used for a long time, remove the batteries and follow the instructions given in § 3.3.

## 1.4. DEFINITION OF MEASUREMENT (OVERVOLTAGE) CATEGORY

Standard "IEC/EN61010-1: Safety requirements for electrical equipment for measurement, control and laboratory use, Part 1: General requirements", defines what measurement category, commonly called overvoltage category, is. § 6.7.4: Measured circuits, reads:

Circuits are divided into the following measurement categories:

• **Measurement category IV** is for measurements performed at the source of the low-voltage installation.

Examples are electricity meters and measurements on primary overcurrent protection devices and ripple control units.

• **Measurement category III** is for measurements performed on installations inside buildings.

Examples are measurements on distribution boards, circuit breakers, wiring, including cables, bus-bars, junction boxes, switches, socket-outlets in the fixed installation, and equipment for industrial use and some other equipment, for example, stationary motors with permanent connection to fixed installation.

• **Measurement category II** is for measurements performed on circuits directly connected to the low-voltage installation.

Examples are measurements on household appliances, portable tools and similar equipment.

• **Measurement category I** is for measurements performed on circuits not directly connected to MAINS.

Examples are measurements on circuits not derived from MAINS, and specially protected (internal) MAINS-derived circuits. In the latter case, transient stresses are variable; for that reason, the standard requires that the transient withstand capability of the equipment is made known to the user.

## 2. GENERAL DESCRIPTION

## 2.1. FOREWORD

This instrument has been designed to carry out safety tests on photovoltaic (PV) modules/strings in order to verify the parameters declared by the manufacturer. In addition, this instrument measures insulation/continuity on PV modules/strings/fields.

### 2.2. INSTRUMENT FUNCTIONS

The instrument has the following features:

#### Continuity test of protective conductors (RPE)

- Test with test current > 200mA in compliance with standards IEC/EN62446-1, IEC/EN61557-4.
- Manual calibration of measuring cables.

## Measurement of insulation resistance on PV modules/strings (M $\Omega$ )

- Test voltages of 250V, 500V, 1000V, 1500VDC in compliance with standards IEC/EN62446-1,IEC/EN61557-2
- 2 available measuring modes
  - DUAL → Measurement in a sequence of the insulation between the string's positive pole (+) and PE and between the string's negative pole and PE.
  - > TMR  $\rightarrow$  single timed measurement between the string's negative pole and PE.

# GFL (Ground Fault Locator) function to search for positions with a low insulation among the modules of a PV string (see § 6.3).

The instrument is provided with backlit display, internal contrast adjustment and a **HELP** key able to give a valid help to the operator while connecting the instrument to the installation. An Auto Power OFF function, which can also be deactivated, is available after approx. 5 minutes idleness.

## 3. PREPARATION FOR USE

## 3.1. INITIAL CHECKS

Before shipping, the instrument has been checked from an electric as well as mechanical point of view. All possible precautions have been taken so that the instrument is delivered undamaged. However, we recommend checking it to detect any damage possibly suffered during transport. In case anomalies are found, immediately contact the dealer. We also recommend checking that the packaging contains all components indicated in § 10.4. In case of discrepancy, please contact the Dealer. In case the instrument should be returned, please follow the instructions given in § 12

## 3.2. INSTRUMENT POWER SUPPLY

The instrument is battery supplied. For battery type and life, see § 10.2.

The symbol "**I**" indicates a full charge level of the internal batteries. When battery charge decreases to a minimum level, the symbol "**I**" appears on the display. In this case, stop testing and replace the batteries according to the indications given in § 9.2.

## The instrument is capable of keeping data stored even without batteries.

The instrument is provided with advanced algorithms to maximize the batteries life. **Long pressing the key HELP** activates the display's backlight adjustment. A frequent use of backlighting reduces the batteries life.

## 3.3. STORAGE

The instrument has been designed to be used in the environmental conditions specified in <u>§ 10.3</u>. The presence of significantly different environmental conditions can compromise the safety of the instrument and the operator and/or not guarantee precise measurements. After a long period of storage and/or in extreme environmental conditions, before using, wait until the conditions inside the instrument should be comparable to the conditions of the environment in which it is operating.

## 4. NOMENCLATURE

## 4.1. DESCRIPTION OF THE INSTRUMENT

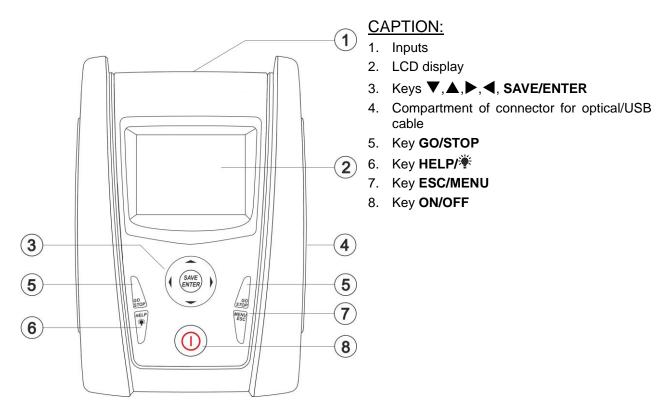
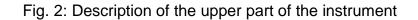


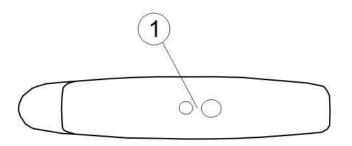
Fig. 1: Description of the front part of the instrument



CAPTION:

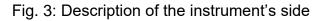
1. Inputs P, N, E, C





CAPTION:

1. Connector for connecting optically insulated optical/USB output cable





## 4.2. KEYBOARD DESCRIPTION

The keyboard includes the following keys:



ON/OFF key to switch on/off the instrument

**ESC** key to exit the selected menu without confirming **MENU** key to go back to the instrument's general menu at any time



Keys  $\blacktriangleleft \blacktriangle \lor \lor$  to move the cursor within the various screens in order to select programming parameters

**SAVE/ENTER** key to save internal parameters and the results of measurements (SAVE) and to select the desired functions from the menu (ENTER)



HELP 'Å **GO** key to start measuring **STOP** key to stop measuring

**HELP** key to access the help on line and display, for each selected function, possible connections between the instrument and the system

Key \* (long pressing) to adjust the display's backlight

## 4.3. DISPLAY DESCRIPTION

The display is a graphic module with a resolution of 128 x 128 dots. The displays first line indicates the systems date/time and contains the battery charge indicator. At the bottom of the display, the active mode is shown.

## 4.4. INITIAL SCREEN

When switching on the instrument, the initial screen appears for a few seconds. It shows:

- The instrument model (PV-ISOTEST)
- The manufacturer's name
- The serial number (SN:) of the instrument
- The hardware version (HW:) and firmware version (FW:) in the instrument's memory
- The date of the last instrument calibration (Calibration date:)

**PV-ISOTEST** 

HT ITALIA

SN: 25345678

HW: 02 FW: 1.14 Calibration date: 07/04/2025

After a few seconds, the instrument switches to the last function selected.

## 5. GENERAL MENU

Pressing the **ESC/MENU** key in any condition of the instrument displays the general menu screen, in which the instrument may be set, the saved measures can be displayed and the desired measuring function can be selected.

Use the cursor to select one of the options and confirm with **ENTER** to access the desired function.

MENU		14/09 -17:34
DMM	:	Voltage
мΩ	:	Insulation:
GFL		Find Insul. fault
RPE	:	Continuity
SET	:	Settings
MEM	:	Data saved
PC	:	Data transfer

## 5.1. SET – INSTRUMENT SETTINGS

Position the cursor onto **SET** by using the arrow keys  $(\blacktriangle, \triangledown)$  and confirm with **ENTER**. The display shows the screen which lists the different settings of the instrument.

Settings will be maintained also after switching off the instrument.

SET	14/09 -17:34
Lang	uage
Date	and time
Gene	eral settings
Infor	mation
Oper	ator Name

## 5.1.1. Language

Move the cursor to Language by using the arrow keys  $(\blacktriangle, \triangledown)$  SET and confirm with ENTER. The instrument shows the screen which allows setting the system language.

Select the desired option by using the arrow keys  $(\blacktriangle, \triangledown)$ . Press the **ENTER** key to confirm or the **ESC** key to go back to the previous screen.



## 5.1.2. Date and time

- 1. Position the cursor onto "**Data Time**" by using the arrow skeys (▲, ▼) and confirm with ENTER.
- The display shows the screen which allows setting the system's date/time both in the European (EU) and in the USA (US) format.
- Set the desired measuring units by means of the arrow keys (◀, ►).
- 4. Press the **SAVE** key to save the settings made; the message "Data saved" will be displayed for a few resconds. Press the **ESC/MENU** key to exit without saving and go back to the previous screen.

/	SET 14/09	– 17:34	
	Format	:∢ EU →	
è	Year	:∢ 20 )	
	Month	: • 09 •	
/	Day	:∢ 14 ▶	
ý	Hour	:∢ 17 ▶	
/	Minute	:∢ 34 ▶	
J			

#### 5.1.3. General

Move the cursor to **General** by using the arrow keys  $(\blacktriangle, \triangledown)$ and confirm with **ENTER**. The instrument shows the screen which allows activating/deactivating the Auto Power Off function, contrast adjust and the key tone

Select the desired option by using the arrow keys  $(\blacktriangle, \triangledown)$ . Press the **ENTER** key to confirm or the **ESC** key to go back to the previous screen.

▼)	SET 15/10 - 18:0	)4 🔳
en Off	AutoPowerOff Keys beep Contrast	: ◀ <b>OFF</b> ► : ◀ OFF ► : ◀ 50 ►
▼). k to		

## 5.1.4. Info

Move the cursor to **Info** by using the arrow keys  $(\blacktriangle, \nabla)$  and confirm with **ENTER**.

The instrument shows the initial screen as indicated in the screen to the side.

Press the **ESC** key to go back to the main menu.

15/10 – 18:04	
<b>PV-ISOTEST</b>	
HT ITALIA	
S/N: 25345678	
HW: 02	
FW: 1.14	
Calibration date:	
07/04/2025	

## 5.1.5. Operator name

This option allows including the name of the operator who carried out the measurements using the instrument (**max 12 digits**). The chosen name will be included in the reports created by using the management software.

- 1. Use the arrow keys ◀ or ► to move the cursor to the SAVE selected digit and press the SAVE/ENTER key to enter.
- 2. Move the cursor to "DEL" and press the **SAVE/ENTER** key to delete the selected digit.
- 3. Move the cursor to "OK" and press the **SAVE/ENTER** key to confirm the written name and go back to the previous screen.

Э	SAVE 15/10 – 18:04
	Keyboard
2	OPERATOR_
y	0 1 2 3 4 5 6 7 8 9 0 ( ) %
S	Q W <b>E</b> R T Y U I O P <=> #
	A S D F G H J K L + - * / &
	Z X C V B N M . , ; : ! ? _
	ÄÖÜßµÑÇÁÍÓÚÜ¿i
	ÁÈÉÙÇÄËÏÖÜÆØÅ
	DEL OK

## 6. OPERATING INSTRUCTIONS

### 6.1. RPE – CONTINUITY MEASUREMENT ON MODULES/STRINGS/PV FIELDS

The purpose of this measurement is performing a continuity test of the protective and equipotential conductors (e.g.: from rod to earth and connected foreign earth) and earth rods of SPDs on PV installations. The test must be carried out using a test current > 200mA according to the prescriptions of IEC/EN62446-1 and IEC/EN61557-4 guidelines.

## CAUTION

We recommend a preliminary check of correct functioning of the instrument before carrying out a measurement by shorting input terminals **E** and **C**, checking an almost zero continuity value and an out-of-scale value with terminals **E** and **C** open

## 6.1.1. Calibration of measuring cables

1. Position the cursor onto RPE by using the arrow keys	RPE 15/2	10 – 18:04	
$(\blacktriangle, \mathbf{\nabla})$ and confirm with <b>ENTER</b> . The display shows the following screen:	R		Ω
	ltest		mA
	STD 2.0	00	Ω
		-	0
	MODE	im.	>¢<

2. Use the arrow keys $\blacktriangleleft$ or $\blacktriangleright$ and select the position "> $\varphi$ <".	RPE	15/10 –	18:04	
The display shows the screen to the side.	R			Ω
	ltes	st -		mA
	STD	2.00Ω		Ω
	MODE	Lim.		>\$<

3. Connect the measuring cables to each other as shown in Fig. 4.



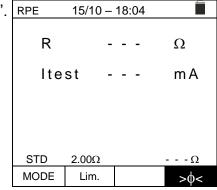
Fig. 4: Compensation of the measuring cables resistance

Ω

mΑ

- -Ω

>\$<



15/10 - 18:04

Measuring...

2.00Ω

Lim.

- -

R

STD

MODE

ltest

5. Press the **GO/STOP** key to start calibration. Messages RPE "Measuring..." followed by "Verification" and "Zeroing" are shown in a sequence on the display.

6. At the end of the compensation procedure, in case the measured resistance value is ≤5Ω, the instrument emits a double tone to signal the positive result of the test and displays the value of the compensated resistance of the cables, which will be subtracted from all the subsequent continuity measurements, at the bottom on the right side of the display.

è	RPE	15/10 -	- 18:04	
e k	R	-		Ω
e e	lte	st ·		m A
)				
	STD	2.00Ω		0.06 Ω
	MODE	Lim.		>ф<

## 6.1.2. Carrying out continuity measurements in Standard (STD) mode

 Position the cursor onto RPE by using the arrow keys (▲,▼) and confirm with ENTER. The display shows the following screen. The symbol "STD" is shown on the display.

- 2. Use the arrow keys ◀ or ► and select the position ""Lim.". The display shows the screen to the side.
- Use the arrow keys (▲,▼) to set the limit reference threshold for continuity measurement, which can be selected in a range between 0.01Ω ÷ 9.99Ω in steps of 0.01Ω (please remember that guidelines does not establish a limit value or resistance and typical values are approx. 1Ω or 2Ω).

;	RPE	15/10	_	18	:04	
•	R		-	-	-	Ω
	lte	st	-	-	-	m A
	STD	2.00Ω				Ω
	MODE	Lim.				>ф<
1	RPE	15/10	_	18	:04	
•	R		-	-	-	Ω
¢	R Ite	st	-	-	-	Ω m A
e F		st	-	-	-	
e F		st	-	-	-	
e F		st 2.00Ω	-	-	-	

- 4. Carry out the initial calibration of the measuring cables (see § 6.1.1).
- 5. Connect the instrument to the PV module/string being tested and to the main earth node of the system as shown in Fig. 5.

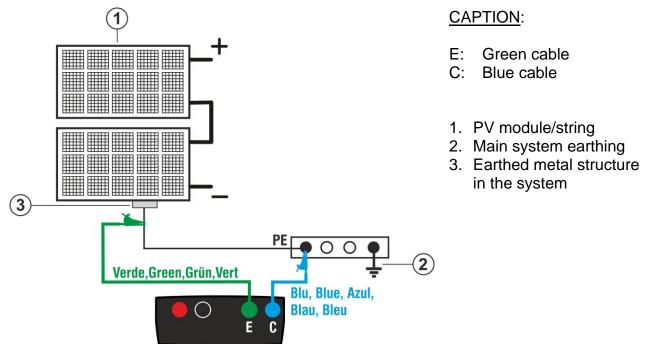


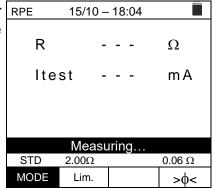
Fig. 5: Connection of meter for continuity measurement on structures of the PV installation



Upon pressing the **GO/STOP** key, different error messages can be displayed by the instrument (see § 6.1.4) and, therefore, the test cannot be started. Check and eliminate, if possible, the problem causing the error message before going on with the test.

CAUTION

6. Press the **GO/STOP** key to start the test. In case no error <u>RPE</u> conditions occur, the instrument displays the message "**Measuring...**" as shown in the screen to the side.



- 7. At the end of measurement, the instrument provides the value of resistance of the object being tested. If the result is lower than the set maximum limit value, the instrument shows the message "OK" (value lower or equal to the set limit threshold), otherwise it displays the message "NO OK" (value higher than the set limit threshold) as shown in the screen to the side.
- Press the SAVE key to store the test result in the instrument's memory (see § 7.1) or the ESC/MENU key to exit the screen without saving and go back to the main measuring screen.

RPE	15/10	) – 18:04	
R		0.23	Ω
lte	st	210	mA
		OK	
STD	2.00Ω		0.06 Ω
MODE	Lim.		>ф<

## 6.1.3. Carrying out continuity measurements in Timer (TMR) mode

- Position the cursor onto RPE by using the arrow keys RI (▲,▼) and confirm with ENTER. The display shows the following screen.
- Use the arrow keys (▲,▼) to select the Timer mode. The symbol "TMR" is shown on the display.
- 3. Use the arrow keys ◀ or ► and select the position "Lim.". RF The display shows the screen to the side.
- Use the arrow keys (▲,▼) to set the limit reference threshold for continuity measurement, which can be selected in a range between 0.01Ω ÷ 9.99Ω in steps of 0.01Ω (please remember that guidelines does not establish a limit value or resistance and typical values are approx. 1Ω or 2Ω).

RPE	15/10 -	- 18	3:04	
R	-		-	Ω
lte	st -		-	mA
Т	-	-	-	S
TMR	2.00Ω		12s	Ω
MODE	Lim.		Time	>ф<

RPE	15/10 – 6:	:04 PM	
R	-		Ω
lte	st -		mA
Т	-		s
THE	0.000	10-	
TMR	2.00Ω	12s	Ω
MODE	Lim.	Time	>\$<

- 5. Use the arrow keys ◀ or ► and select the position "Time". The display shows the screen to the side.
- 6. Use the arrow keys (▲,▼) to set the duration of continuity measurement (Timer), which can be selected in a range between 3s ÷ 99s in steps of 3s.

RPE	15/10 -	18:04	
R	-		Ω
lte	st -		mA
Т	-		S
TMR	2.00Ω	12s	Ω
MODE	Lim.	Time	>\$<

- 7. Carry out the initial calibration of the measuring cables (see § 6.1.1).
- 8. Connect the instrument to the PV module/string being tested and to the main earth node of the system as shown in Fig. 5.



Upon pressing the **GO/STOP** key, different error messages can be displayed by the instrument (see § 6.1.4) and, therefore, the test cannot be started. Check and eliminate, if possible, the problem causing the error message before going on with the test.

CAUTION

9. Press the GO/STOP key to start the test. In case no error conditions occur, the instrument starts a series of continuous measurements for the entire duration of the set Timer, emitting a short sound every 3s, and showing alternatively the messages "Measuring..." and "Please wait..." as shown in the screen to the side. In this way, the operator can move from one point to another of the place in which measurement is being carried out.

RPE 15/10 – 18:04					
R	(	0.23	Ω		
lte	st 2	209	m A		
Т		11	S		
Please wait…					
STD	2.00Ω	12s	0.06 Ω		
MODE	Lim.	Time	>ф<		

- 10.At the end of measurement, the instrument provides <u>the</u> <u>maximum value among all those of the partial</u> <u>measurements carried out.</u> If the result is lower than the set maximum limit value, the instrument shows the message "**OK**" (value lower or equal to the set limit threshold), otherwise it displays the message "**NO OK**" (value higher than the set limit threshold) as shown in the screen to the side.
- 11.Press the **SAVE** key to store the test result in the instrument's memory (see § 7.1) or the **ESC/MENU** key to exit the screen without saving and go back to the main measuring screen.

RPE 15/10 – 6:04 PM					
R	C	0.54	Ω		
lte	st 2	209	m A		
Т	C	)	S		
	C	Ж			
STD	2.00Ω	12s	0.06 Ω		
MODE	Lim.	Time	>ф<		

## 6.1.4. Anomalous situations

-	I.4. Anomalous situations			
1.	To zero the value of compensated resistance, carry out a	RPE	15/10 – 18:04	
	new compensation procedure with a resistance higher than $5\Omega$ as, for example, with open leads. The message	R		Ω
	"Zero Reset" appears on the display.	lte	et	mA
		110	31	ША
			Zero Reset	
		STD MODE	2.00Ω Lim.	Ω
~	In some the instrument dataste such as higher them 2)/	r		>0<
2.	In case the instrument detects a voltage <b>higher than 3V</b> at its terminals E and C, it does not carry out the test,	RPE	15/10 – 18:04	
	gives out a long sound and displays the message "V.Input	R		Ω
	> 3V".			
		lte	st	mA
		STD	V.Input > 3V 2.00Ω	Ω
		MODE	Lim.	>\$<
3.	In case the instrument detects that the calibrated	RPE	15/10 – 18:04	
0.	resistance is higher that the measured resistance, the			
	instrument gives out a long sound and displays the	R	0.03	Ω
	message: "Zeroing NOT OK"	lte	st 212	mA
		110	01 212	
			Zeroing NOT O	
		STD MODE	2.00Ω Lim.	0.220 Ω > <b>\$</b> <
4	In some the instrument detects a resistance higher then			-φ<
4.	In case the instrument detects a resistance higher than $5\Omega$ at its terminals, it gives out a long sound, zeroes the	RPE	15/10 – 18:04	
	compensated value and displays the message "Zero	R	>4.99	Ω
	Reset".	14.5	- + 40	
		lte	st 49	mΑ
			Zero Reset	
		STD	2.00Ω	Ω
		MODE	Lim.	>¢<
5.	If the instrument detects a calibrated resistance higher	RPE	15/10 – 18:04	
	than measured resistance (e.g. by using test cables	R		Ω
	different from the supplied ones) at its terminals, it gives out a long sound and displays a screen like the one to the			
	side. Perform a calibration reset with open terminals and	lte	st	mΑ
	start a new calibration.			
		STD.	Rcal > Rmis	
		STD MODE	2.00Ω Lim.	Ω >φ<
		L	1	Υ Y

6.2.  $M\Omega$  – MEASUREMENT OF INSULATION ON PV MODULES/STRINGS/FIELDS

The purpose of this function is measuring the insulation resistance of the active conductors of PV modules, strings and fields according to the prescriptions of IEC/EN62446-1 and IECEN61557-2 guidelines, with no need to use an external switch to short-circuit the positive and negative terminals.

## CAUTION

- Do not touch the masses of the modules during the measurement as they could be at dangerous potential even with the system disconnected due to the voltage generated by the instrument
- $\wedge$
- The measurement could give incorrect results if the earth reference is not correctly connected to input E
- We recommend a preliminary check of correct functioning of the instrument before carrying out a measurement, <u>setting the TMR function</u> by shortcircuiting the N and E terminals, verifying an almost zero insulation value and an out-of-scale value with open N and E terminals

## CAUTION

- Insulation measurement can be performed on a single module, string or on an installation consisting in more strings connected in parallel.
- Separate the string/installation from the inverter and from possible overvoltage protections.
- If the module/string has a pole connected to earth, this connection must be temporarily interrupted.
- In compliance with standard IEC/EN62446-1, test voltage Vtest must be ≥ rated voltage of the installation.
- Standard IEC/EN62446-1 sets 1MΩ as a minimum value of insulation resistance for installations with a rated voltage higher than 120V.
- We recommend measuring insulation directly on the module/string/field located upstream of possible blocking diodes.

In general, the instrument measures insulation in the following modes:

- > DUAL mode → the instrument measures insulation in a sequence between the positive pole (+) and the PE reference and between the negative pole (-) and the PE reference of PV modules, strings and fields.
- ➤ TMR mode → the instrument measures continuously (with a max duration of 999s) between terminal "N" and PE reference, displaying the minimum value obtained of the parallel resistance between the (+) and (-) poles of strings/modules or a generic insulation resistance of non-live cables obtained at the end of the selected time. In this way, the instrument also calculates the DAR (Dielectric Absorption Ratio) and PI (Polarization Index) parameters if the duration of the test is adequate for the calculation of the above parameters

(-)

MΩ

VPE

0 V

1.00MΩ

Lim.

VPE

0 V

1.00MΩ

(-)

- -

 $\mathsf{M}\,\Omega$ 

v

MΩ

VNE

0 V

V

MΩ

VNE

0 V

 $\frac{15/10 - 18:04}{(+)}$ 

Rp

DUAL

MΩ

MODE

Vtest

DUAL

VPN

0 V

1500V

Vtest.

Rp

VPN

0 V

1500V

15/10 - 18:04

(+)

## 6.2.1. Measuring insulation – DUAL mode

- Position the cursor onto MΩ by using the arrow keys MΩ
   (▲,▼) and confirm with ENTER. The display shows the screen to the side. By using the arrow keys (▲,▼) again, select the "DUAL" measuring mode, in position "MODE".
- 2. Use the arrow keys ◀ or ► and select the position "**Vtest**" to set the test voltage.
- Use the arrow keys (▲,▼) to select one of the following test voltages (Vnom): 250, 500, 1000, 1500VDC. Please note that in compliance with IEC/EN62446-1 the test voltage Vtest must be ≥ rated voltage of the system
- Use the arrow keys (▲,▼) to set the minimum limit threshold for insulation measurement, which can be selected among the values 0.05, 0.10, 0.23, 0.25, 0.50, 1.00, 50MΩ. Please note that IEC/EN62446-1 guideline sets 1MΩ as the minimum insulation resistance limit value for systems with rated voltage higher than 120V

MODE	Vtest.	Lim.	
MΩ	15/10 –	18:04	
Vtest Rins	(+)  	(-)  	- V - ΜΩ
	Rp -	M	Ω
	V P N 0 V	V P E 0 V	V N E 0 V
DUAL	1500V	1.00MΩ	
MODE	Vtest.	Lim.	

6. Connect the instrument to the PV string to be tested as shown in Fig. 6. The test can also be performed on several strings in parallel with each other. Remember that any surge arresters connected to the string cables must be disconnected and that it is advisable to measure upstream of any blocking diodes

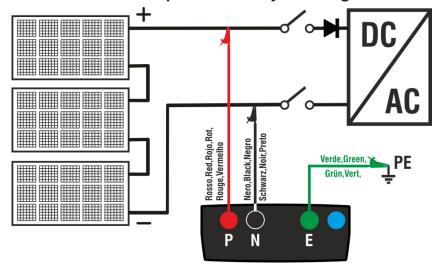


Fig. 6: Instrument connection for insulation measurement in DUAL mode

## CAUTION

Upon pressing the **GO/STOP** key, different error messages can be displayed by the instrument (see § 6.2.3) and, therefore, the test cannot be started. Check and eliminate, if possible, the problem causing the error message before going on with the test.

7. Press and hold the GO/STOP key for 2s in order to start the test. In case no error conditions occur, the instrument displays the message "Measuring..." as shown in the screen to the side. In field "Vtest", the real test voltage generated by the instrument is shown. The duration of the test can be depending on the presence or absence of parasitic capacities present

Vtest Rins	(+)  	(-)  	) - V - ΜΩ
	Rp -	M	Ω
	V P N 1 4 9 8 V	V P E 7 5 0 V	V N E - 7 4 8 V
	Measu	uring	
DUAL	1500V	1.00MΩ	
MODE	Vtest.	Lim.	

15/10 - 18:04

- 8. The instrument carries out the following measurements in a sequence:
  - Insulation between positive pole (+) of the string and earth connection
  - Insulation between negative pole (-) of the string and earth connection
  - Calculation of the value of resistance **Rp** given by the parallel of measurements (+) and (-)

If "**Rp≥Lim**", the instrument shows the message "**OK**", to indicate the **positive** result of measurement.

Press the **SAVE** key to store the test result in the instrument's memory (see § 7.1) or the **ESC/MENU** key to exit the screen without saving and go back to the main measuring screen.

## 6.2.2. Measuring insulation – TMR mode

Position the cursor onto MΩ by using the arrow keys
 (▲,▼) and confirm with ENTER. The display shows the screen to the side. By using the arrow keys (▲,▼) again, select the "TMR" measuring mode, in position "MODE".

- Use the arrow keys (▲,▼) to select one of the following test voltages (Vnom): 250, 500, 1000, 1500VDC. Please note that in compliance with IEC/EN62446-1 the test voltage Vtest must be ≥ rated voltage of the system

S		15/10 – 1	18:04	
e า,	Vtest( Ri(-) Time	· - ·	· - · -	V ΜΩ s
	DAR	F	2	
		V P N 0 V	V P E 0 V	V N E 0 V
				3s
	MODE	Vtest.	Lim.	Time
n	MΩ	15/10 –	- 18:04	
g	MΩ Vtest( Ri(-) Time	-)	- 18:04   	V MΩ s
g e	Vtest( Ri(-)	-)	- <u>18:04</u>   	MΩ
g	Vtest( Ri(-) Time	-)	  	MΩ
g e	Vtest( Ri(-) Time	-)  F VPN	  ?I VPE	ΜΩ s  VNE

MΩ	15/10 – 18:04			
Vtest Rins	(+) 1510 >100	(-) 151 >10(	-	
	Rp >	100 M	Ω	
	V P N 1 4 9 8 V	V P E 7 5 0 V	V N E - 7 4 8 V	
	С	Ж		
DUAL	1500V	1.00MΩ		
MODE	Vtest.	Lim.		

- 4. Use the arrow keys ◀ or ► and select the position "Lim.". The display shows the screen to the side.
- Use the arrow keys (▲,▼) to set the minimum limit threshold for insulation measurement, which can be selected among the values 0.05, 0.10, 0.23, 0.25, 0.50, 1.00, 50MΩ. Please note that IEC/EN62446-1 guideline sets 1MΩ as the minimum insulation resistance limit value for systems with rated voltage higher than 120V

MΩ	15/10	– 18:04	
Vtest(	-) -		V
Ri(-) Time	-		ΜΩ s
11110			3
DAR		ΡI	
	V P N 0 V	V P E 0 V	V N E 0 V
TMR	1500V	1.00MΩ	3s
MODE	Vtest.	Lim.	Time

- 6. Use the arrow keys ◀ or ► and select the position **"Time**". The display shows the screen to the side.
- 7. Use the arrow keys (▲,▼) to set the measuring time in the range: 3s ÷ 999s

MΩ	15/10 –	18:04				
Vtest(	-)	-	V			
Ri(-)		-	MΩ			
Time		-	S			
DAR	P	1				
	V P N 0 V	VPE 0V	V N E 0 V			
TMR	1500V	1.00MΩ	3s			
MODE	Vtest.	Lim.	Time			

8. Connect the instrument to the PV string to be tested as shown in Fig. 7. The test can also be performed on several strings in parallel with each other. Remember that any surge arresters connected to the string cables must be disconnected and that it is advisable to measure upstream of any blocking diodes

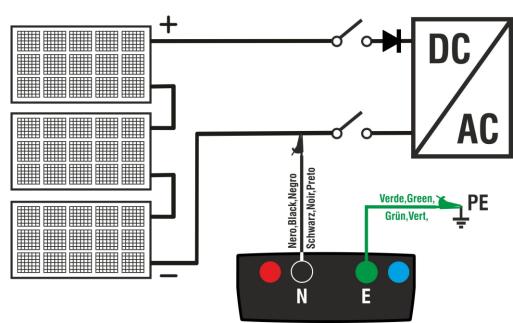


Fig. 7: Instrument connection for insulation measurement in TMR mode



Upon pressing the **GO/STOP** key, different error messages can be displayed by the instrument (see § 6.2.3) and, therefore, the test cannot be started. Check and eliminate, if possible, the problem causing the error message before going on with the test.

CAUTION

## **PV-ISOTEST**

9. <u>Press and hold the GO/STOP key for 2s</u> in order to restart the test. In case no error conditions occur, the instrument displays the message "**Measuring...**" as shown in the screen to the side. In field "Vtest (-)", the real test voltage generated by the instrument is shown.

)	MΩ	15/10 –	18:04			
è	Vtest	-)	-	V		
	Ri(-)		-	MΩ		
5	Time		-	S		
)	DAR	P	1			
		V P N 0 V	V P E 0 V	V N E 0 V		
	Measuring					
	TMR	1500V	1.00MΩ	700s		
	MODE	Vtest.	Lim.	Time		

10.If "**Ri(-)**≥Lim", the instrument shows the message "**OK**", to indicate the **positive** result of measurement.

If the measuring time is  $\geq 60$ s, the instrument shows on the display the value of parameter **DAR** (Dielectric Absorption Ratio) (see § 11.2).

If the measuring time is  $\geq 600$ s, the instrument shows on the display both the value of parameter **DAR** (Dielectric Absorption Ratio) and the value of parameter **PI** (Polarization Index) (see § 11.1).

Press the **SAVE** key to store the test result in the instrument's memory (see § 7.1) or the **ESC/MENU** key to exit the screen without saving and go back to the main measuring screen.

MΩ	ΜΩ 15/10 – 18:04				
Vte	st(-)	1540	)	V	
Ri	(-)	>100	)	MΩ	
Τi	me	600	)	S	
DAR	1.41	ΡI		1.02	
	V P I 0 V	N	V P E 0 V	V N E 0 V	
OK					
TMR	1500	V 1.	00MΩ	700s	
MOE	DE Vte	st.	Lim.	Time	

## **PV-ISOTEST**

V

VNE

--- MΩ

MO

(-)

#### 6.2.3. Anomalous situations

1. In case the instrument detects one of the following conditions: "|VPN| > 1500V", "|VPE| > 1500V" or "|VNE| > 1500V", it stops the measurement, gives out a long sound, and the message "V.Input > 1500VDC" is shown on the display. Check the output voltage from the PV string.

MΩ	15/10 –	18:04			
Vtest Ins.re	(+)  	(-)  	-V -ΜΩ		
	Rp -	Ms	Ω		
>	V P N 1 5 0 0 V	V P E - 7 5 0 V	V N E 7 5 8 V		
V.Input > 1500VDC					
DUAL	1500V	1.00MΩ			
MODE	Vtest.	Lim.			

VPE

2. In DUAL mode, in case the instrument, upon pressing the	MΩ	15/10 –	18:04
GO/STOP key, detects a voltage VPN<0V, it stops	Vtest	(+)	(
measuring, gives out a long sound and the message	Ins.re		
" <b>Reverse P-N</b> " is shown on the display. Check polarity and the instrument's connections to the PV string.		Rp -	1
<b>.</b>		V P N 1 4 9 8 V	VPE

In DUAL mode, in case the instrument, upon pressing the	Ν
GO/STOP key, detects a voltage 0 <vpn<30v, it="" stops<="" td=""><td></td></vpn<30v,>	
measuring, gives out a long sound and the message	Ĭ
"V.Input <30VDC" is shown on the display. Check the	
output voltage from the PV string which should be ≥30V	
	<b>GO/STOP</b> key, detects a voltage <b>0<vpn<30v< b="">, it stops measuring, gives out a long sound and the message "<b>V.Input &lt;30VDC</b>" is shown on the display. Check the</vpn<30v<></b>

-	1498V	-750V	748V
	Revers	se P-N	
DUAL	1500V	1.00MΩ	
MODE	Vtest.	Lim.	
MΩ	15/10 –	18:04	
Vtest Ins.re	(+)  	(-)  	- V - ΜΩ
	Rp -	M	Ω
	V P N 2 0 V	V P E 7 5 0 V	V N E 7 3 0 V

V.Input < 30VDC					
DUAL	1500V	1.00MΩ			
MODE	Vtest.	Lim.			

•	MΩ	15/10 -	- 18:04	
	Vtest Ins.re	(+)  	(-)	- V - ΜΩ
		Rp -	M	Ω
		V P N 1 4 9 8 V	V P E 7 5 0 V	V N E - 7 4 8 V
		V.Input:	> 10VAC	
	DUAL	1500V	1.00MΩ	
	MODE	Vtest.	Lim.	

4. In DUAL mode, in case the instrument, upon pressing the GO/STOP key, detects that one of the following conditions on measured voltages:

RMS(VPN) - |(VPN) DC| <10 RMS(VPE) - |(VPE) DC| <10

RMS(VNE) - |(VNE) DC| <10

is not satisfied (presence of AC components on input voltages), it stops measuring, gives out a long sound and the message "V.Input > 10VAC" is shown on the display. Check that the PV string should be disconnected from the inverter and that the respective cables should be separated from any other auxiliary AC voltage source.

5. In case the instrument detects that the voltage between the positive and negative poles is greater than the test voltage set, the message "VPN>Vtest" appears on the display and the instrument stops the test as it does not comply with the IEC/EN62446-1 guideline. Check the rated voltage of the system, change the parameter and Vtest if necessary and repeat the test

			-		
MΩ	15/10 –	18:04			
Vtest Ins.re	(+) 1520 	(-) 151 	0 V ΜΩ		
	Rp -	M	Ω		
	VPN	VPE	VNE		
	1530V	750V	-780V		
VPN>Vtest					
DUAL	1500V	1.00MΩ			
MODE	Vtest.	Lim.			

In case the instrument detects that Rp<Lim, the message "NOT OK" is shown on the display.</li>

MΩ	15/10 – 18:04				
Vtest Ins.re	(+) 1540 0.1		0 V		
	Rp (	).1 N	IΩ		
	V P N 1 4 9 8 V		V N E - 7 4 8 V		
NOT OK					
DUAL	1500V	1.00MΩ			
MODE	Vtest.	Lim.			

7. <u>In DUAL mode</u> if the instrument detects the absence of the connection of E terminal to the earth reference, the message "**Missing E**" is shown on the display and the test is not carried out.
 Connect the instrument to a valid ground reference before performs a new test

	Rp -	M	Ω		
	VPN	VPE	VNE		
1	480V	750V	-730V		
Missing E					
DUAL	1500V	1.00MΩ			
MODE	Vtest.	Lim.			

15/10 – 18:04 (+)

. . .

(-)

. . .

v

MΩ

- $\mathsf{M}\,\Omega$ 15/10 - 18:04 Vtest(-) V Ri(-) MΩ Time s DAR ΡI VPE VNE VPN - - V 632V Reverse E-N TMR 1500V 1.00MΩ 700s MODE Vtest. Lim. Time
- In TMR mode if the instrument detects a positive voltage between the N and E terminals, the message "Reverse E-N" is shown on the display and the test is not carried out.

Reverse the connections on the instrument inputs, remembering that a **negative potential must always be present on the N terminal** 

## 

9. <u>In TMR mode</u> if the measured VNE voltage is greater than the test voltage, the instrument shows the message "VEN > Vtest" when the test is activated. Select a test voltage greater than the measured voltage in order to perform the test correctly

ΜΩ 15/10 – 18:04				
Vtest(	-)	-	V	
Ri(-)	·	-	MΩ	
Time		-	S	
DAR -	P	1		
	V P N V	V P E V	V N E - 632V	
VEN > Vtest				
TMR	500V	1.00MΩ	3s	
MODE	Vtest.	Lim.	Time	

### 6.3. GFL – SEARCHING FOR CONDITIONS OF LOW INSULATION ON PV STRINGS

In GFL (Ground Fault Locator) function, the instrument can provide an indication about the position of a possible **single fault** of low insulation located in a string of the installation due, for example, to infiltrations of water or humidity in the junction boxes of PV modules. The instrument measures input voltages and, according to the unbalance between V(+) and V(-) with respect to earth, it detects the assumed position of the fault on the string. For more details see § 11.3

## CAUTION

Do not touch the masses of the modules during the measurement as they could be at dangerous potential even with the system disconnected due to the voltage generated by the instrument



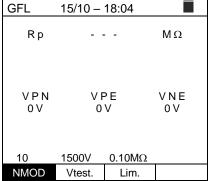
- The measurement could give incorrect results if the earth reference is not correctly connected to input E
- We recommend a preliminary check of correct functioning of the instrument before carrying out a measurement, <u>setting the TMR function</u> by shortcircuiting the N and E terminals, verifying an almost zero insulation value and an out-of-scale value with open N and E terminals

## CAUTION

The GFL function allows obtaining correct results **ONLY** at the following conditions:



- Test carried out on a <u>single string</u> disconnected from the inverter, any dischargers and functional ground connections
- Single fault of low insulation located at any position in the string
- > Insulation resistance of the single fault  $<1.00M\Omega$  (only for instruments with HW 02)
- Due to the random nature of these faults, it is recommended to carry out the measurements in environmental conditions similar to those in which the fault was reported
- Position the cursor onto GFL by using the arrow keys GFL
   (▲,▼) and confirm with ENTER. The display shows the screen to the side. The indication "Rp" indicates the parallel of the insulation resistances of the positive (+) and negative (-) poles of the string being tested.



- 2. Use the arrow keys ◀ or ► and select the position G "NMOD to set the number of modules of the string being tested.
- Use the arrow keys (▲,▼) to select a number of modules between: 4 ÷ 60

GFL	15/10 –	18:04	
Rp			MΩ
V P N 0 V	V P E 0 V		V N E 0 V
10	1500V	0.10MΩ	
NMOD	Vtest.	Lim.	

<ul> <li>4. Use the arrow keys &lt; or &gt; and select the position "Vtest" to set the test voltage.</li> <li>5. Use the arrow keys (▲,▼) to select one of the following test voltages (Vnom): 250, 500, 1000, 1500VDC. In</li> </ul>	GFL R p	15/10 – 18:04	MΩ
compliance with the prescriptions of IEC/EN62446-1 it is recommended to set the test voltage Vtest≥Vnom of the system	V P N 0 V	V P E 0 V	VNE OV
	10 NMOD	1500V 0.10MΩ Vtest. Lim.	
6. Use the arrow keys <b>◄</b> or <b>▶</b> and select the position "Lim.".	GFL	15/10 – 18:04	
The display shows the screen to the side. 7. Use the arrow keys $(\blacktriangle, \triangledown)$ to set the <b>minimum</b> limit	Rp		MΩ
threshold for insulation measurement, which can be selected between: 0.05M $\Omega$ , 0.1M $\Omega$ , 0.23M $\Omega$ , 0.25M $\Omega$ , 0.50M $\Omega$ ., 1.00M $\Omega$	V P N 0 V	V P E 0 V	VNE 0V
CAUTION			
The limit values 0.25MΩ, 0.50MΩ, 1.00MΩ are available only for instruments with HW 02	10	1500V 0.10M $\Omega$	

8. Connect the instrument to the PV string to be tested as shown in Fig. 8. Remember that any surge arresters connected to the string cables must be disconnected and that it is advisable to measure upstream of any blocking diodes

NMOD

Vtest.

Lim.

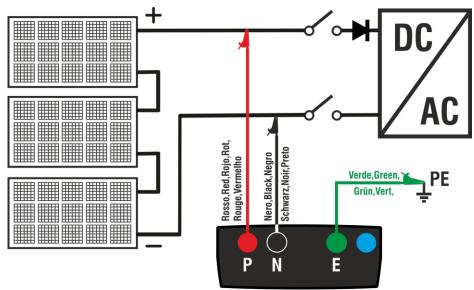
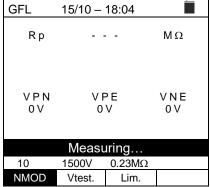


Fig. 8: Instrument connection for insulation measurement in GFL mode

## CAUTION

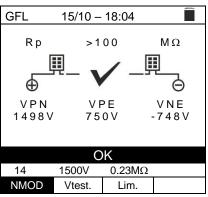
- Upon pressing the **GO/STOP** key, different error messages can be displayed by the instrument (see § 6.2.3) and, therefore, the test cannot be started. Check and eliminate, if possible, the problem causing the error message before going on with the test
  - The GFL function must be used only <u>after performed the main insulation</u> <u>measurement (DUAL test)</u> on modules and/or strings with negative results

9. <u>Press and hold the GO/STOP key for 2s</u> in order to <u>GFL</u> start the test (insulation measurement in DUAL mode). In case no error conditions occur, the instrument displays the message "**Measuring...**" as shown in the screen to the side.



10.<u>With no fault conditions (Rp≥Lim)</u>, the instrument GFL shows the screen to the side and the message "OK" appears on the display The "OK" condition can also occur in the presence of

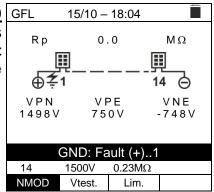
<u>more than one fault</u> present on the string (highlighted by a failed test previously performed with the DUAL function), a condition which makes <u>ineffective</u> the GFL function



## CAUTION

With presence of a verified fault condition, the GFL function shows:

- > The position of the faulty module with tolerance  $\pm 1 \mod 16$  for NMOD  $\leq 35$
- ➤ The position of the faulty module with tolerance ±3modules for NMOD > 35
- It is <u>recommended</u> to divide the string into sub-strings <u>having a lower</u> <u>number of modules</u> to obtain better test results
- 11. In case a fault is present (Rp<Lim) in position 0 GFL (upstreams of the first module), the instrument shows the screen to the side and the message "GND: Fault (+)..1" on the display. Check the insulation state of the conductor (+) coming from the string



12. In case a fault is present (Rp<Lim) in position <u>NMOD+1</u> (downstream of the last module), the instrument shows the screen to the side and the message "GND: Fault NMOD..(-)" on the display. Check the insulation state of the conductor (-) coming from the string

GFL	15/10	18:04	
Rр	0	. 0	MΩ
			<b>Ⅲ</b> 14 <del>菜</del> ⊝
V P N 1 4 9 8 V	V I 7 5	_	V N E - 7 4 8 V
(	GND:Fa	ult 14(	-)
14	1500V	0.23MΩ	
NMOD	Vtest.	Lim.	

13.In case a fault is present (Rp<Lim) in position 1 GFL 15/10 - 18:04 (between module 1 and 2), the instrument shows the Rр 0.0 MΩ screen to the side and the message "GND:Fault 1..2" on ⊞  $\blacksquare$ ⊞ the display. Check the state of insulation of the junction 1 7 2 14 **(** Ð boxes of the modules indicated (1 and 2 in the example) VPN VPF VNF and related connection cables 1498V 750V -748V GND: Fault 1..2 14 1500V 0.23MO NMOD Vtest. Lim. 14.<u>In case a fault is present (Rp<Lim) in position NMOD</u> GFL 15/10 - 18:04 (between the second last and the last module), the Rр 0.0 MΩ instrument shows the screen to the side and the message  $\blacksquare$  $\blacksquare$  $\blacksquare$ "GND:Fault NMOD-1..NMOD" on the display. Check the 13 14 Ð Θ state of insulation of the junction boxes of the modules VPN VPF VNF indicated and related connection cables 1498V 750V -748V GND: Fault 13..14 14 1500V 0.23MO NMOD Vtest. l im. 15.In case a fault is present (Rp<Lim) within the string, 15/10 - 18:04 GFL the instrument shows the screen to the side and the MΩ Rр 0.0 message (relevant to the example with NMOD = 14) Ħ  $\blacksquare$ "GND: Fault 8..9" on the display. Check the state of 8 🛨 9 Ð 14 Θ insulation of the junction boxes of the modules indicated VPN VPE VNE and related connection cables 1498V 750V -748V GND: Fault: 8..9 1500V 14 0.23MΩ NMOD Vtest. Lim. 16.In the presence of a possible electric arc on a string, GFL 15/10 - 18:04 the instrument interrupts the test and shows the screen to Rр 0.01 MΩ the side as it is not possible in these conditions to identify the location of the fault. Check the insulation of the single modules and disconnect the surge arresters  $\oplus$ VPN VPE VNE -748V 1498V 750V NOT OK: Electric Arc 14 1500V 0.23MΩ NMOD Vtest. Lim.



CAUTION The results of function GFL cannot be saved in the instrument's memory.

#### 6.4. DMM – MULTIMETER FUNCTION

In this function, the instrument shows the RMS and DC values of voltages between the positive (+) and negative (-) pole, between the positive (+) pole and earth connection and between the negative (-) pole and earth connection, in order to check for the presence of AC components on input voltages.

1. Position the cursor onto DMM by using the arrow keys	DMM 15/10	) – 18:04	
$(\blacktriangle, \mathbf{\nabla})$ and confirm with <b>ENTER</b> . The display shows the screen to the side.	y VPNrms	0	V
screen to the side.	VPErms	0	V
	VNErms	0	V
	VPNdc	0	V
	VPEdc	0	V
	VNEdc	0	V

2. Connect the instrument to the PV string to be tested as shown in Fig. 8.

3. The voltage values are shown on the display as illustrate in the screen to the side.	DMM 15/	/10 – 18:04	
	VPNrms	1480	V
	VPErms	750	V
	VNErms	748	V
	VPNdc	1420	V
	VPEdc	720	V
	VNEdc	-726	V
	•		

 $\bigwedge$ 

## CAUTION

The results of function DMM cannot be saved in the instrument's memory.

## 6.5. LIST OF ERROR MESSAGES ON THE DISPLAY

NUMBER	MESSAGE	DESCRIPTION	ACTIONS
1	Error EEPROM		
2	Error ADP5587	Internal error	Send instrument for assistance
3	Error System Init		
4	Vtest not correct	Resistive load too low in insulation	Rins control greater than the set limit and possible low battery level
5	Low battery	Low battery level	Replace batteries
6	Forced exit	Forced interruption of the test with STOP key	Repeat the test without interrupting the measurement
7	V.Input > 1500VDC	Voltage too high between P and N inputs in $M\Omega$ test	Disconnect instrument and check the voltage between the P and N poles of the string
8	V.Input > 10VAC	AC voltage detected beyond limits between P and N inputs in test	Check if the string is disconnected from the inverter. Check whether the string connection cables are close to existing live cables. In this case, de-energize these cables and/or field panels
9	V.Input < 30VDC	Minimum voltage for MΩ test starts too low	Check if PV modules under test meet the minimum requirements indicated in the manual
10	V.Input > 3VDC	Voltage above limit detected between RPE function inputs	Check the connections as indicated in the user manual, check voltage between inputs E and C, update FW to the latest version
11	Zeroing NOT OK	Instrument does not perform tip calibration in RPE measurement	Check the continuity of the cables, check that they are regularly short-circuited and that they are original HT
12	Retry	Unreliable measured data	Repeat the measurement considering the user manual
13	Warning: Residual Volt.	Presence of voltage between the probes at the end of the MΩ test due to high parasitic capacitances	Be careful when disconnecting the measurement terminals and follow the warnings in the user manual
14	Rcal > Rmeas	Test cable resistance reset procedure in RPE operation failed	Check the continuity of the cables, check that they are regularly short-circuited and that they are original HT
15	Flash Memory Error	Internal error	Send instrument for assistance
16	НОТ	Internal circuit temperature too high	Waiting cooling circuits before performing new tests
17	Ibatt too high	Internal error	Send instrument for assistance
18	VPN > Vtest	String voltage greater than test voltage in $M\Omega$ test	Select a higher test voltage in the ISO test
19	Check wirings	Incorrect voltage detected in the P- N-E terminals	Check the connections indicated in the user manual
20	IGBT damaged	Internal error	Send instrument for assistance

## 7. STORING RESULTS

The instrument allows saving max 999 measured values. The saved data can be recalled to the display and deleted at any moment, and, upon saving, they can be associated with up to a maximum of 3 levels of numeric markers relevant to the installation name, the PV string and the PV module (with max value 250). For each level, 20 marker names are available, which can be customized by the user, if needed, through PC connection with the provided management software. It is also possible to add a comment associated with each measure.

#### 7.1. SAVING MEASURES

- 4. Press the SAVE/ENTER key with the measured result on the display. The screen to the side appears on the display. It contains:
  - Item "Measurement" which identifies the first available memory location
  - > The first marker (e.g.: "Installation") to which a numeric value between 1 ÷ 250 can be associated
  - > The second marker (e.g.: "String") to which a numeric value between 0 (- - -) ÷ 250 can be associated
  - > The third marker (e.g.: "Module") to which a numeric value between 0 (- - -) ÷ 250 can be associated ➤ Item "Comment" associated with the measure, in
  - which a text of max 30 digits can be entered.
- 5. Use the arrow keys  $\blacktriangleleft$  or  $\blacktriangleright$  to select the marker and the arrow keys  $(\blacktriangle, \nabla)$  to change the label of the associated numeric value (e.g.: "Area") among those available or customizable by the user (max 20 names).
- 6. Select item "Comment" and press the SAVE/ENTER key to enter the desired text. The following screen with virtual keyboard appears on the display:

SAVE 15	(10 – 18:04
Measure	003
Area	001
String	
Module	
Comment	max 30 digits

7.	Use the arrow keys $\blacktriangleleft$ or $\blacktriangleright$ to move the cursor to the selected digit and press the <b>SAVE/ENTER</b> key to enter			
8.	Move the cursor to "DEL" and press the SAVE/ENTER	COMMENT		
		0 1 2 3 4 5 6 7		
9.	Move the cursor to "END" and press the SAVE/ENTER			
	key to confirm the written comment and go back to the			
	previous screen.	ZXCVBNM		-
		Ä Ö Ü ß µ Ñ Ç Á Í Á È É Ù Ç Ä Ë Ï Ö		
		CANC	U Æ Ø A END	

10. Press the SAVE/ENTER key to confirm saving the measure or ESC/MENU to exit without saving.

SAVE 15/10 -	18:04
Measure	003
Installation	001
String	
Module	
Comment: max	c 30 digits

## 7.2. RECALL OF DATA TO DISPLAY AND MEMORY DELETION

Position the cursor onto MEM by using the arrow keys
 (▲,▼) and confirm with ENTER. The screen to the side
 appears on the display. The screen contains:

- The number of the memory location where the measure is saved
- > The date in which the measure was saved
- The type of measure saved
- The total number of saved measures for each screen and the residual available memory

s	MEM	15/10 – 1	18:04	Ê
е	Ν.	Da	te	Туре
C	001	15/0	9/20	RPE
	002	16/0	9/20	RPE
е	003	17/0	9/20	RPE
C	004	18/0	9/20	MΩ
	005	19/0	9/20	MΩ
	006	19/0	9/20	MΩ
	007	19/0	9/20	MΩ
n				
	Tot: 007		Free: 9	992
	$\uparrow \downarrow$	$\uparrow \downarrow$	Tot	
	Rec	Pag	DEL	

- Use the arrow keys (▲,▼) to select the measure to be recalled to display.
- 3. Press the **SAVE/ENTER** key to display the saved measure. Press the **ESC/MENU** key to go back to the previous screen.
- 4. Use the arrow keys ◀ or ► to select option "Pag" and proceed to the next screen.
- Select the option "DEL" to delete the whole content of the instrument's memory. The following screen appears on the display:
- 6. Press the **SAVE/ENTER** key to confirm data deletion. The message "**Memory empty**" is shown on the display.
- 7. Press the **MENU/ESC** key to exit the function and go back to the general menu.

MEM	15/10 – 1	18:04	
Ν.	Da	te	Туре
001	15/0	9/20	RPE
002	16/0	9/20	RPE
003	17/0	9/20	RPE
004	18/0	9/20	MΩ
005	19/09	9/20	MΩ
006	19/09	9/20	MΩ
007	19/0	9/20	MΩ
Tot: 007		Free: 9	992
$\uparrow \downarrow$	$\uparrow \downarrow$	Tot	
Rec	Pag	DEL	

	MEM	15/10 – 18:04	
C			
		DELETE ALL?	
		ENTER / ESC	

## 8. CONNECTING THE INSTRUMENT TO THE PC

## CAUTION

- The connection between instrument and PC is realized by means of cable C2006.
- In order to transfer the data onto a PC, it is necessary to install beforehand both the management software and the drivers of cable C2006 on the PC itself.



- Before connecting, it is necessary to select the port to be used and the correct baud rate (57600 bps) on the PC. To set these parameters, launch the provided management software and refer to the program's on-line help.
- The selected port must not be engaged by other devices or applications, e.g. a mouse, a modem, etc. Close any applications running using the Microsoft Windows Task Manager function, if necessary.
- The optical port emits invisible LED radiations. Do not directly observe with optical instruments. Class 1M LED apparatus according to standard IEC/EN 60825-1.

To transfer data to the PC, follow this procedure:

- 1. Switch on the instrument by pressing the **ON/OFF** key.
- 2. Connect the instrument to the PC via the provided optical/USB cable C2006.
- 3. Press the **ESC/MENU** key to open the main menu.
- 4. Use the arrow keys (▲,▼) to select "**PC**", to access data transfer mode and confirm with **SAVE/ENTER**.

MENU	15	15/10 – 18:04		
DMM	:	Voltage		
MΩ	:	Insulation:		
GFL	:	Find Insul. fault		
RPE	:	Continuity		
SET	:	Settings		
MEM	:	Data saved		
PC		Data transfer		

5. The instrument shows the following screen:

PC	15/10 – 18:04
	PC CONNECTION

6. Use the software controls to activate data transfer (please refer to the on-line help of the program).

## 9. MAINTENANCE

### 9.1. GENERAL INFORMATION

The instrument you purchased is a precision instrument. While using and storing the instrument, carefully observe the recommendations listed in this manual in order to prevent possible damage or danger during use. Do not use the instrument in environments with high humidity levels or high temperatures. Do not expose to direct sunlight. Always switch off the instrument after use. In case the instrument is not to be used for a long time, remove the batteries to avoid liquid leaks that could damage the instruments internal circuits.

## 9.2. BATTERY REPLACEMENT

When the low battery symbol " $\Box$ " appears on the LCD display, or if during a test the instrument shows the message "low battery", it is necessary to replace the internal batteries.



## CAUTION

Only expert and trained technicians should perform this operation. Before carrying out this operation, make sure you have disconnected all cables from the input terminals.

- 1. Switch off the instrument by pressing and holding the ON/OFF key.
- 2. Remove the cables from the input terminals.
- 3. Loosen the battery compartment cover fastening screw and remove the cover.
- 4. Remove all the batteries from the battery compartment and replace them only with new batteries of the same type only (see § 10.2.3), making sure to respect the indicated polarities.
- 5. Restore the battery compartment cover into place and fasten it by means of the relevant screw.
- 6. Do not scatter old batteries into the environment. Use the relevant containers for disposal.

#### 9.3. CLEANING THE INSTRUMENT

Use a soft and dry cloth to clean the instrument. Never use wet cloths, solvents, water, etc.

## 9.4. END OF LIFE



**CAUTION:** this symbol indicates that the appliance, its accessories and the internal batteries must be collected separately and correctly disposed of.

## **10. TECHNICAL SPECIFICATIONS**

## **10.1. TECHNICAL CHARACTERISTICS**

Accuracy is calculated as ±[%reading + (dgt \* resolution)] at 23°C ± 5°C, <80%RH

#### **DC Voltage**

Range [V]	Resolution [V]	Accuracy
3 ÷ 1500	1	±(1.0%rdg + 2dgt)

#### AC TRMS Voltage

Range [V]	Resolution [V]	Accuracy
3 ÷ 1000	1	±(1.0%rdg + 3dgt)

Frequency range: 42.5 ÷ 69Hz ; Voltages zeroed for measured value <3V

#### Insulation Resistance ( $M\Omega$ ) R(+), R(-), Rp – DUAL mode

Test voltage DC [V]	Range [MΩ]	Resolution [M $\Omega$ ]	Accuracy (*)
250, 500, 1000, 1500	0.1 ÷ 0.99	0.01	±(5.0%rdg + 5dgt)
	1.0 ÷ 19.9	0.1	
	20 ÷ 100	1	

(\*) Accuracy given for VPN≥240V, Rfault≥10Ω. Accuracy of Rp and R(+) not declared if R(+)≥0.2MΩ and R(-)<0.2MΩ→, Accuracy of Rp and R(-) not declared if  $R(+) < 0.2M\Omega$  and  $R(-) \ge 0.2M\Omega$ 

Open circuit voltage Short-circuit current Rated test current Managed capacity per poles: <1.25 x rated test voltage

<15mA (peak) for each test voltage

> 1mA on R = 1k $\Omega$  x Vnom (with VPN, VPE, VNE= 0)

1µF (instruments with HW 00, HW 01); 2µF (instruments with HW 02)

#### Insulation resistance (M $\Omega$ ) – TMR mode

Test voltage DC [V]	Range [M $\Omega$ ]	Resolution [M $\Omega$ ]	Accuracy
250 500 1000 1500	0.01 ÷ 9.99	0.01	$(E O^{0}/rdc + Edct)$
250, 500, 1000, 1500	10.0 ÷ 99.9	0.1	$\pm$ (5.0%rdg + 5dgt)

Open circuit voltage <1.25 x rated test voltage Short-circuit current

< 15mA (peak) for each test voltage

> 1mA on R =  $1k\Omega \times Vnom$  (with VPN, VPE, VNE= 0)

Rated test current Selectable Timer:

Continuity of protective conductors (RPE)

 $3s \div 999s$ 

Range [Ω]	Resolution [Ω]	Accuracy
0.00 ÷ 9.99	0.01	
10.0 ÷ 99.9	0.1	±(2.0%rdg + 2dgt)
100 ÷ 1999	1	

>200mA DC up to 5 $\Omega$  (cables included), resolution 1mA, accuracy ±(5.0% reading + 5digits) Test current: Open-circuit voltage  $4 < V_0 < 10V$ 

**GFL – Ground Fault Locator** 

Test voltage DC [V]	Range [MΩ]	Resolution [MΩ]	Accuracy Rp(*)	Position accuracy
	0.1 ÷ 0.99	0.01		
250, 500, 1000, 1500	1.0 ÷ 19.9	0.1	±(5.0%rdg + 5dgt)	±1 module (NMOD≤35)
	20 ÷ 100	1		±3 modules (NMOD>35)

(\*) Accuracy given for VPN≥240V, Rfault≥10 $\Omega$ . Accuracy of Rp and R(+) not declared if R(+)≥0.2M $\Omega$  and R(-)<0.2M $\Omega$ ->, Accuracy of Rp and R(-) not declared if  $R(+) < 0.2M\Omega$  and  $R(-) \ge 0.2M\Omega$ 

Open circuit voltage	<1.25 x rated test voltage
Short-circuit current	<15mA (peak) for each test voltage
Rated test current	> 1mA on R = $1k\Omega \times Vnom$ (with VPN, VPE, VNE= 0)
Limit threshold on measurement:	0.05M $\Omega$ , 0.1M $\Omega$ , 0.23M $\Omega$ (instruments with HW 00, HW 01)
	0.05MΩ, 0.1MΩ, 0.23MΩ, 0.25MΩ, 0.50MΩ, 1.00MΩ (instruments with HW 02)
Number of set modules:	4 ÷ 60

Number of set modules:

The GFL function allows obtaining correct results **ONLY** at the following conditions:

> Test carried out on a single string disconnected from the inverter, any dischargers and functional ground connections

Single fault of low insulation located at any position in the string

Insulation resistance of the single fault <0.23M $\Omega$  (instruments with HW 00, HW 01); <1.00M $\Omega$  (instruments with HW 02)

Due to the random nature of these faults, it is recommended to carry out the measurements in environmental conditions similar to  $\triangleright$ those in which the fault was reported

## 10.2. GENERAL CHARACTERISTICS

### 10.2.1. Reference gudelines

Instrument safety:	
Insurument salety	
5	

EMC: Safety of measuring accessories: General: EMC environment of use : Measurement $M\Omega$ : Measurement RPE: Insulation: Pollution level: Measurement category:
Measurement category:

IEC/EN61010-1, IEC/EN61010-2-030, IEC/EN61010-2-033, IEC/EN61010-2-034 IEC/EN61326-1 IEC/EN61010-031 IEC/EN62446-1 portable, Class A, Group 1 IEC/EN61557-2 IEC/EN61557-4 double insulation 2 CAT III 1500V DC, CAT III 1000V AC, Max 1500VDC, 1000V AC between inputs

## 10.2.2. Display and memory

Type of display:	graphic COG 128x128 pxl, with backlighting
Saved data:	max 999 tests
PC interface:	optical/USB

## 10.2.3. Power supply

Battery type:

Low battery indication: Battery duration: Auto power off: 6x1.5V alkaline type AA LR06 or 6x1.2V NiMH rechargeable batteries type AA LR06 symbol "<sup>1</sup>" on the display > 500 test (for each function) after 5 minutes' idling

## 10.2.4. Mechanical characteristics

Size (L x W x H)	235 x 165 x 75mm (9 x 6 x 3in)
Weight (batteries included):	1.2kg (2.5lv)
Mechanical protection:	IP40

## 10.3. ENVIRONMENTAL CONDITIONS FOR USE

Reference temperature:	23°C ± 5°C (73°F ± 41°F)
Operating temperature:	0°C ÷ 40°C (32°F ÷ 104°F)
Allowable relative humidity:	<80%RH
Storage temperature:	-10°C ÷ 60°C (14°F ÷ 140°F)
Storage humidity:	<80%RH
Max operating altitude:	2000m (6562ft)

This instrument satisfies the requirements of Low Voltage Directive 2014/35/EU (LVD) and of EMC Directive 2014/30/EU This instrument satisfies the requirements of European Directive 2011/65/EU (RoHS) and 2012/19/EU (WEEE).

## 10.4. ACCESSORIES

See the attached packing list.



## CAUTION

Only the accessories provided together with the instrument will guarantee safety standards. They must be in good conditions and replaced with identical models, when necessary

## 11. APPENDIX – THEORETICAL OUTLINE

## 11.1. MEASUREMENT OF POLARIZATION INDEX (PI)

The purpose of this diagnostic test is to evaluate the influence of the polarization effects. Upon the application of a high voltage to insulation, the electric dipoles distributed in the insulation align in the direction of the applied electric field. This phenomenon is called <u>polarization</u>. Because of the polarized molecules, a polarization (absorption) current generates, which lowers the total value of insulation resistance.

Parameter **PI** consists in the ratio between the value of insulation resistance measured after 1 minute and after 10 minutes. The test voltage is maintained throughout the whole duration of the test and, at the end, the instrument provides the value of ratio:

 $PI = \frac{R \ (10 \ min)}{R \ (1 \ min)}$ 

Some reference values:

PI Value	Insulation condition
<1.0	Nicht akzeptabel
von 1.0 bis 2.0	Gefährlich
von 2.0 bis 4.0	Gut
>4.0	Ausgezeichnet

## 11.2. DIELECTRIC ABSORPTION RATIO (DAR)

Parameter **DAR** consists in the ratio between the value of insulation resistance measured after 30s and after 1 minute. The test voltage is maintained throughout the whole duration of the test and, at the end, the instrument provides the value of ratio:

$$DAR = \frac{R (1 min)}{R (30s)}$$

Some reference values:

DAR Value	Insulation condition
< 1.0	Nicht akzeptabel
von 1.0 bis 1.25	Gefährlich
von 1.25 bis 1.6	Gut
> 1.6	Ausgezeichnet

**11.3. GFL FUNCTION – THEORETICAL ASPECTS AND REFERENCES GUIDELINES** The GFL function performed by the instrument on a string of PV modules (see § 6.3) is capable of:

- Identify the presence of a <u>single fault</u> on the string disconnected from the inverter, from other strings, from any arresters and from functional earth connections
- > Identify the position of this <u>single fault</u> within the string by setting a minimum limit in the insulation resistance control between the options:  $0.05M\Omega$ ,  $0.1M\Omega$  or  $0.23M\Omega$  (recommended)



CAUTION

The minimum limit in the insulation resistance measurement also includes the values  $0.25M\Omega$ ,  $0.50M\Omega$  and  $1.00M\Omega$  only for instruments with HW 02 version

The question that verifiers frequently ask themselves is the followed: why does the instrument recognize, in the GFL function, a fault condition on the string not exceeding the value of  $0.23M\Omega$  ( $230k\Omega$ ) while often the alarm signals of low insulation of the inverters do they also occur (depending on the manufacturer) for higher values?

The answer to this question is: **it depends on the regulatory context in which the insulation measures on the string must be performed**. In particular, there is a "contrast" between the verification guideline for photovoltaic installations (IEC/EN62446-1) and the product regulations with which the PV modules are built (IEC 61646 and IEC 61215) which define the following limits of verification

- > IEC/EN62446-1 → minimum insulation limit =  $1M\Omega$
- ► IEC 61646/IEC61215 → minimum insulation of a single module equal to 40MΩ/m<sup>2</sup> therefore for a typical module of approximately 2m<sup>2</sup> → minimum insulation of approximately 20MΩ. Therefore, a single PV module with earth insulation of 20MΩ is to be considered as a module that complies with the type tests, i.e. "not faulty".

To fix ideas on the situation present in the field, we refer to the followed example: let's consider a string made up of **31 PV modules**, each with an insulation to earth of  $20M\Omega$  The "overall" insulation of the string is therefore given by the parallel of the 31 resistors, i.e.  $20M\Omega/31 = 0.64M\Omega$ 

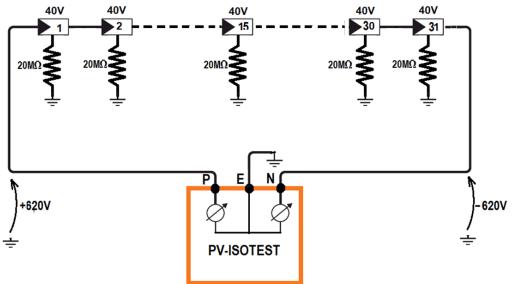


Fig. 9: Example of using the GFL function

This insulation value, measured by the PV-ISOTEST instrument, would be acceptable according to the product standards of PV modules, but is however in contrast with the IEC/EN62446-1 verification standard which provides for a minimum insulation of  $1M\Omega$ 

This regulatory "difference" is known to inverter manufacturers who in fact make the minimum value allowed for insulation (normally) settable and suggest approximately  $100k\Omega = 0.1M\Omega$  as the value below which the inverter locks out (this value depends on the manufacturers, for example SMA "suggests"  $200k\Omega$ )

If it were decided to accept a minimum limit value of  $1M\Omega$ , this would make fault localization critical

In fact, in the example previously reported, since none of the PV modules is actually faulty, the potentials of the positive and negative poles are substantially symmetrical with respect to earth (+620V and -620V) therefore the instrument would erroneously detect a "fault" in a module with resistance insulation equal to  $0.64M\Omega$ , whose position is calculated as follows (in compliance with the requirements of IEC/EN62446-1)

## Fault position = VT / Vmod

where:

- VT = minimum value between VPE and VEN voltage
- Vmod = voltage of a single module

## $\rightarrow$ Fault position = 620 / 40 = 15.5 (close the 15th module of the string)

The before mentioned module, by hypothesis, is not faulty at all and, tested individually, would present, like all the other modules, a correct insulation to earth equal to  $20M\Omega$ 

The largest minimum limit value allowed by the instrument, equal to  $230k\Omega = 0.23M\Omega$  therefore <u>represents the maximum reasonable value that allows us to assume the</u> <u>presence of an actual SINGLE insulation fault towards earth</u> (which is the main hypothesis on which it is based the procedure indicated by the IEC/EN62446-1 standard to which the GFL function of the PV-ISOTEST instrument complies

## 11.4. DUAL AND TMR FUNCTIONS – TECHNICAL INSIGHTS

The DUAL and TMR functions are the two modes in which the PV-ISOTEST instrument carries out insulation measurements on PV installations. In particular:

- > DUAL mode → allows to perform insulation measurement on single modules, on single strings, on strings in parallel and on entire PV fields by operating on the (+) and (-) poles of the same, without the need to connect them in short circuit. The function guarantees a drastic reduction in test times, flexibility, and immediate confirmation of the insulation status of both polarities, but on the other hand it must always recognize the presence of a voltage between the positive and negative poles VPN > 30VDC in order to perform the test → this means that this function CANNOT be used directly in the presence of power optimizers (unless they are disconnected beforehand) as they would drastically lower the string voltage
- ➤ TMR mode → allows to perform the "typical" insulation measurement between the (-) pole and/or the (+) pole of the PV module/string/field to earth, test insulation of connection cables, parts of the inverter, safety electricity in general according to safety standards in a continuous manner by setting a measurement timer in the range 3s ÷ 999s without any voltage constraint necessarily present between the poles (as happens instead in the DUAL mode) → The method necessarily requires carrying out more than one measures on strings, but is recommended in the presence of power optimizers

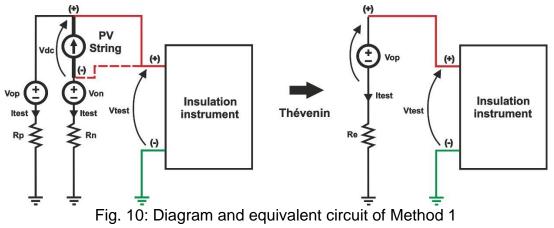
#### 11.4.1. Regulatory and theoretical aspects of insulation measurement

The IEC/EN62446-1 guideline indicates that the insulation measurement of the circuits associated with a PV system (single modules, strings, PV fields, connections, etc...) must be carried out, always **evaluating the minimum resistance value**, in one of the following methods:

- 1. Measurement of insulation resistance <u>to earth</u> of the positive and negative poles of PV modules/strings/fields (**method used in the TMR mode and more accurately in the DUAL mode of PVCHECKs-PRO and PV-ISOTEST models**)
- 2. Measurement of the insulation resistance to earth of the positive and negative poles previously short-circuited together (method used by the PVCHECKs model)

#### Method 1

Even if PV systems are essentially created as **IT systems** (therefore not having a physically created earth system), random disturbance voltages due to "parasitic" parameters are always present between the (+) / earth and (-) / earth poles (typically ohmic capacitive effects) indicated as **Vop** and **Von** in the following principle diagram (see Fig. 10 - left part):



In which:

- Vtest = test voltage of insulation meter
- Itest = test current delivered as a result of the applied test voltage
- Vdc = string voltage
- Rp = insulation resistance of the (+) pole to earth
- Rn = insulation resistance of the (-) pole to earth
- Vop = random "parasitic" voltage from the (+) pole to ground
- Von = random "parasitic" voltage from the (-) pole to ground

The disturbance voltages Vop and Von <u>depend on several factors including the string</u> <u>voltage, the environmental conditions and the presence of the instrument itself</u> and can significantly influence the insulation measurement.

By applying the simplification rule according to Thévenin it is possible to refer to the correspondent equivalent circuit (see Fig. 10 - right part), referring for example to the (+) pole of the string

In which:

 $Re = Rp // Rn = \frac{Rp * Rn}{Rp + Rn}; Itest = \frac{(Vtest - Vop)}{Re}; Vop = Vdc \frac{Rp}{Rp + Rn}$ 

Consider the following example:

- ➤ Vtest = 500VDC
- > Rp =  $10M\Omega \rightarrow$  Insulation supposedly correct (>1M $\Omega$ ) on (+) pole
- > Rn =  $0.1M\Omega \rightarrow$  Insulation supposedly incorrect (<1M $\Omega$ ) on (-) pole
- ➤ Vdc = 490VDC
- ➢ Vop ≅ 490V
- > Re ≃ 0.1MΩ
- Itest ≅ 100µA

The insulation meter (TMR mode) measures Vtest and Itest and calculates the following insulation resistance instead:

$$\operatorname{Re}_{\text{EFF}} = \frac{Vtest}{Itest} = \frac{500V}{100\mu A} = 5M\Omega$$

Therefore, <u>due to the presence of Vop</u>, despite having low insulation on the (-) pole, the instrument provides a <u>NOT correct</u> value of good insulation in the measurement performed on the (+) pole  $\rightarrow$  <u>the measurement with Method 1 may therefore be</u> <u>affected by an error which depends on the magnitude of the disturbance voltages</u>

The DUAL mode (<u>currently present only on HT instruments</u>) always falls into the type of Method 1, but uses more complex calculation equations (not based on the simple Ohm's Law) which take into account the effects of disturbance voltages, it is **NOT affected by these errors** and always provides in the same time the following correctly information:

- Insulation resistance of the R (+) pole to earth
- Insulation resistance of the R (-) pole to earth
- Resistance Rp = R (+) // R (-) of the parallel between the insulation resistances of the two poles which is used as a reference value for comparison with the minimum limit value (typically 1MΩ)



### Method 2

This method (see Fig. 11) involves short-circuiting (using a special safety device) the two poles (+) and (-) in order to <u>zeroed the disturbance voltage Vo</u> and then carry out an insulation resistance measurement « classical" between the common point of the short-circuited poles and earth

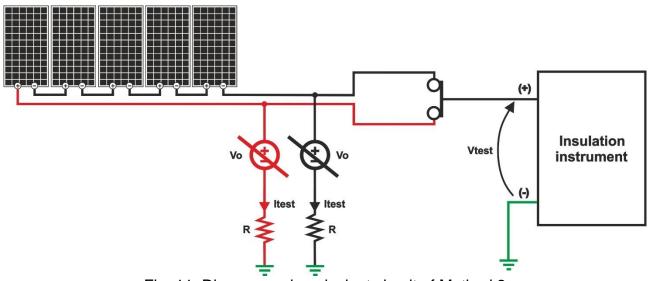


Fig. 11: Diagram and equivalent circuit of Method 2

The disadvantages of this method (used by the PVCHECKs model which automatically shorts the string poles internally) are as follows:

- ➤ The insulation resistances of the two poles are in parallel → the instrument always performs and provides only the measurement of this Rp, therefore, <u>it is not possible</u> to highlight the pole in which there is a low insulation problem
- It is possible to test ONLY one string at a time in order not to reach too high shortcircuit current values which could damage the instrument (max 15A for PVCHECKs)

## **12. ASSISTANCE**

### 12.1. WARRANTY CONDITIONS

This instrument is warranted against any material or manufacturing defect, in compliance with the general sales conditions. During the warranty period, defective parts may be replaced. However, the manufacturer reserves the right to repair or replace the product. Should the instrument be returned to the After-sales Service or to a Dealer, transport will be at the Customer's charge. However, shipment will be agreed in advance. A report will always be enclosed to a shipment, stating the reasons for the product's return. Only use original packaging for shipment; any damage due to the use of non-original packaging material will be charged to the Customer. The manufacturer declines any responsibility for injury to people or damage to property.

The warranty shall not apply in the following cases:

- Repair and/or replacement of accessories and battery (not covered by warranty).
- Repairs that may become necessary as a consequence of an incorrect use of the instrument or due to its use together with non-compatible appliances.
- Repairs that may become necessary as a consequence of improper packaging.
- Repairs which may become necessary as a consequence of interventions performed by unauthorized personnel.
- Modifications to the instrument performed without the manufacturer's explicit authorization.
- Use not provided for in the instrument's specifications or in the instruction manual.

The content of this manual cannot be reproduced in any form without the manufacturer's authorization.

Our products are patented and our trademarks are registered. The manufacturer reserves the right to make changes in the specifications and prices if this is due to improvements in technology.

#### 12.2. ASSISTANCE

If the instrument does not operate properly, before contacting the After-sales Service, please check the conditions of batteries and cables and replace them, if necessary. Should the instrument still operate improperly, check that the product is operated according to the instructions given in this manual. Should the instrument be returned to the After-sales Service or to a Dealer, transport will be at the Customer's charge. However, shipment will be agreed in advance. A report will always be enclosed to a shipment, stating the reasons for the product's return. Only use original packaging for shipment; any damage due to the use of non-original packaging material will be charged to the Customer.



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